



2020 Healthcare Summit

October 12, 2020

AGENDA

Maximizing Organizational Support: Connecting the Dots between Organizational Development, Leadership Development, and Employee Well-being in Healthcare.

A recent HERO study reviewing factors that drive effectiveness in workplace health and well-being initiatives found that Organizational and Leadership Support is among 4 key areas of influence perceived to have the greatest impact on program efficacy. Perceived Organizational Support is also found to be closely tied to the business success measures of employee experience (engagement, satisfaction, retention, and increased performance), several of which are challenges within our healthcare climate. Recently, the COVID-19 pandemic and societal impacts of racism have further challenged healthcare institutions to maintain a positive employee experience amid public health, economic, and social instability. Join us for a highly interactive session designed to explore how leading healthcare organizations are currently addressing employee experience through the investment in the development and well-being of their people.

11:00 – 11:15 AM – Welcome & Introductions

- **Ryan Sledge, MPH**
Director, Worksite Operations and Product Development, Ohio Health
- **Stephen Doyle, MS, MBA**
Sr. Director, Strategic Health Management Solutions, UPMC Health Plan

11:15 AM – 12:15 PM – Opening Keynotes: PERCEIVED ORGANIZATIONAL SUPPORT: What Healthcare Professionals Can Take Forward from The Dual Pandemics of Racism and COVID-19.

- **Dr. Robert Eisenberger, Ph.D.**, *Professor of Psychology, and Professor of Leadership and Management, C. T. Bauer College of Business University of Houston*
- **Maria Dee**, *Executive Director, Workforce Well-being at Kaiser Permanente*

12:15 – 1:15 PM – Panel: How Healthcare Systems and Employers are Supporting Employees During these Challenging Times.

- **Matthew S. Harrison, Ph.D.**, *Vice President Human Resources, Jackson Healthcare*
- **Bridget Berkland, M.A.**, *NBC-HWC Employee Well-Being Advisor, Assistant Professor in Healthcare Administration, Mayo Clinic*
- **Dr. Caryn Carlson, Ph.D.**, *Professor of Psychology, The University of Texas at Austin*

1:15 – 1:45 PM – Break

1:45 – 3:30 PM – Interactive Group Learning with Kurt Olson: What can I do as I connect the dots between Organizational Development, Leadership Development, and Employee Well-being in Healthcare

- **Kurt Olson, Ph.D.**, *System VP Talent Management and Organizational Effectiveness, Ohio Health*

3:30 PM Adjourn