



2020 Healthcare Summit

October 12, 2020

AGENDA

Maximizing Organizational Support: Connecting the Dots between Organizational Development, Leadership Development, and Employee Well-being in Healthcare.

A recent HERO study reviewing factors that drive effectiveness in workplace health and well-being initiatives found that Organizational and Leadership Support is among 4 key areas of influence perceived to have the greatest impact on program efficacy. Perceived Organizational Support is also found to be closely tied to the business success measures of employee experience (engagement, satisfaction, retention, and increased performance), several of which are challenges within our healthcare climate. Recently, the COVID-19 pandemic and societal impacts of racism have further challenged healthcare institutions to maintain a positive employee experience amid public health, economic, and social instability. Join us for a highly interactive session designed to explore how leading healthcare organizations are currently addressing employee experience through the investment in the development and well-being of their people.

11:00 – 11:15 AM – Welcome & Opening Keynote Introductions

- **Ryan Sledge, MPH**
Director, Worksite Operations and Product Development, Ohio Health
- **Stephen Doyle, MS, MBA**
Sr. Director, Strategic Health Management Solutions, UPMC Health Plan

11:15 AM – 12:15 PM – Opening Keynotes

- **Dr. Robert Eisenberger, Ph.D.**, *Professor of Psychology, and Professor of Leadership and Management, C. T. Bauer College of Business University of Houston*
- **Maria Dee**, *Executive Director, Workforce Well-being at Kaiser Permanente*

12:15 – 1:15 PM – Panel Presentations and Discussion

- **Dr. Caryn Carlson, Ph.D.**, *Professor of Psychology, The University of Texas at Austin*
- **Bridget Berkland, M.A.**, *NBC-HWC Employee Well-Being Advisor, Assistant Professor in Healthcare Administration, Mayo Clinic*
- **Matthew S. Harrison, Ph.D.**, *Vice President Human Resources, Jackson Healthcare*

1:15 – 1:45 PM – Break

1:45 – 1:50 PM- Closing Keynote Introduction

- **Kurt Olson, Ph.D.**, *System VP Talent Management and Organizational Effectiveness, Ohio Health*

1:50 – 3:00 PM Interactive Group Work with Kurt Olson

3:00 – 3:30 PM – Closing Keynote with Kurt Olson

3:30 PM Adjourn